

Credit Union Teller (Member Experience Representative)

we'll help you get there

We are expanding our Retail Services Team to help us evolve through the next stage of our growth journey, and we hope you can help shape our future. We now have a career opportunity for a **Part Time Teller** position, located in Regina.

- This position will be scheduled to work a minimum of 15 - 20 hours per week but may be scheduled up to and including full time hours (37.5 hours per week).
- Day shifts within a Monday – Friday work week will be required.
- The successful candidate must have the ability to work within a flexible work schedule.

Position Overview

As part of the TCU Financial Group team, this position completes a variety of banking services and front line support to our members. With genuine enthusiasm and passion for helping members meet their financial goals they help to create a positive experience by:

- Processing all in branch transactions courteously, error-free and with a view of adding value to a transaction to build trust relationships with the members.
- Providing banking solutions to a member by listening and owning the problem resolution through to conclusion.
- Proactively promoting service and product opportunities that would be of benefit to the member.
- Solving technical issues with member cards, online banking and the mobile banking app.
- Being a team player and supporting in any area of the member facing arena, knowing that this approach allows opportunity to broaden knowledge and build opportunities for career growth.

Qualifications

- Grade 12 diploma, combined with previous experience as a teller in a financial institution.
- Proficiency with Microsoft Office applications.
- A strong communicator with the ability to interact with members in a clear, positive and sincere manner.
- A highly motivated individual with an aptitude for numbers, strong organizational skills and a high attention to detail.
- A professional in their approach and commitment to providing exceptional service to our members.
- A quick learner with a willingness to take on new challenges and motivated to pursue all learning opportunities to broaden skills and understanding, to fulfill the member experience vision.

Get to know us

TCU Financial Group is a credit union grown by Saskatchewan people. For 70 years we've been rooted in the province of Saskatchewan, creating our story, growing and evolving alongside the needs of our members. We provide a full suite of financial solutions to people and businesses across the province and one thing that has never changed – our heart remains committed to the people and the communities we serve.

Rewarding times ahead

To support the evolution of our organization, we need talented people who are passionate about creating and delivering meaningful financial solutions for our members. In addition to providing competitive compensation, benefits and pension programs, we support our TCU Financial Group Team and their families by providing an enhanced vacation program to enjoy time doing what they love outside of work.

Thank you for your interest in exploring your future with us!

The deadline for this career opportunity is **Wednesday, November 22, 2023**.

Please submit your resume and cover letter to:

Human Resources Department
TCU Financial Group
Email: hr@tcu.sk.ca
Web site: www.tcufinancialgroup.com