



Hello Member,

The new TCU Financial Group digital banking experience is now less than two weeks away launching on March 20. With it, members will enjoy the flexibility of personalized features and enhanced security to simplify day-to-day banking.

Sneak Peek

Check out the [digital banking resource centre](#) today to enjoy a preview of the new online banking interface through interactive demos, answers to frequently asked questions and all of the important information that we've shared leading up to launch day. We've curated a variety of information to help you prepare for an exciting transition to the new digital banking experience.

Special Branch Hours

Temporary changes to branch hours are necessary in order to transition software and to ensure that all banking transactions are properly protected and processed. Please take note of the following reduced branch availability:

- **Friday, March 18 branches CLOSING EARLY at 3:00 pm**
- **Monday, March 21 CLOSED**
- **Normal banking hours will resume starting on Tuesday, March 22**

Temporary service disruption and feature unavailability

As the system is transitioning we want to ensure that banking transactions are protected and processed. Therefore, some digital banking features will be temporarily unavailable for a short window of time. To avoid disruption, we recommend planning around the following dates:

- Online banking and the mobile banking app are expected to be unavailable March 18 at 3:00 pm to approximately 6:00 pm on March 20 (please watch the website for up-to-date information on our progress)
- Receiving INTERAC e-Transfers all other e-Transfer features (e.g., Request e-Transfer features) will be temporarily unavailable March 16 - 20 (any e-Transfers received during this period can be deposited once the new online banking is live)
- Sending e-Transfers will be temporarily unavailable March 14 - 20

Visit the website to learn how you can prepare.

Is there anything we can help you with?

We want to make your new digital experience a great one. If you are unable to find answers to any questions you have, please contact our MemberLine Team or visit one of our TCU Financial Group branches and we would be happy to help you find the solutions you are looking for.

Important Member Action

To ensure a smooth and successful transition to our new digital banking experience, please update your cell phone number and email address before March 10, 2022, using online banking on your PC, or by calling MemberLine.

Online Banking

Update your contact information with our easy to use form

Login

MemberLine

Toll Free 1-877-828-4343
Saskatoon 306-651-6500
Regina 306-546-7800

Contact Us



[Subscription Preferences](#) | [Unsubscribe](#) | [Terms & Conditions](#) | [Privacy](#)
[View all Branches](#) | [Contact Us](#)

This email was sent to name@tcu.sk.ca

TCU Financial Group is a Saskatchewan based Credit Union providing a full suite of financial products and services to the residents, organizations and businesses of Saskatchewan since 1952.

TCU Financial Group
307 Ludlow St Saskatoon, SK, S7S 1N6, CA