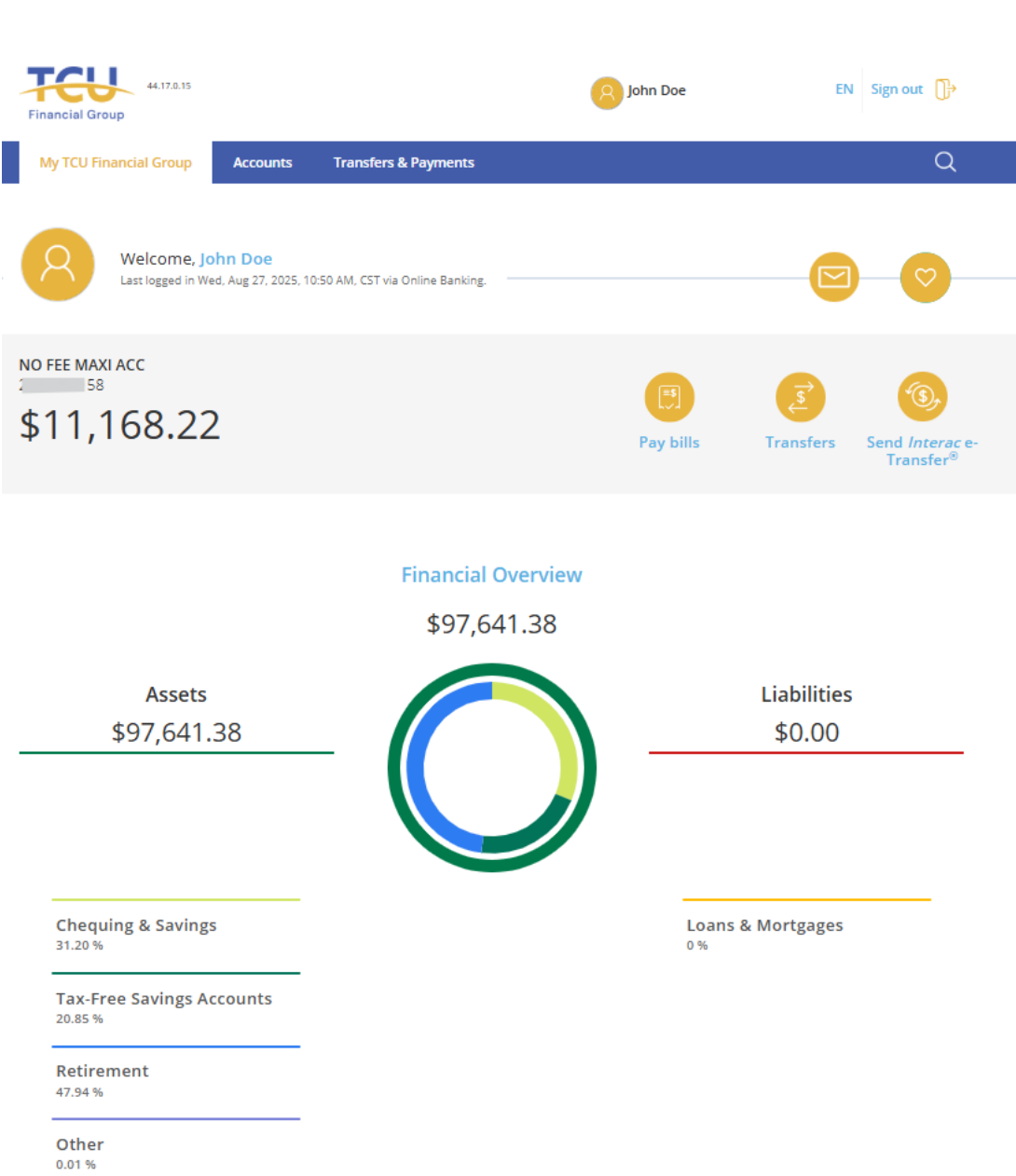
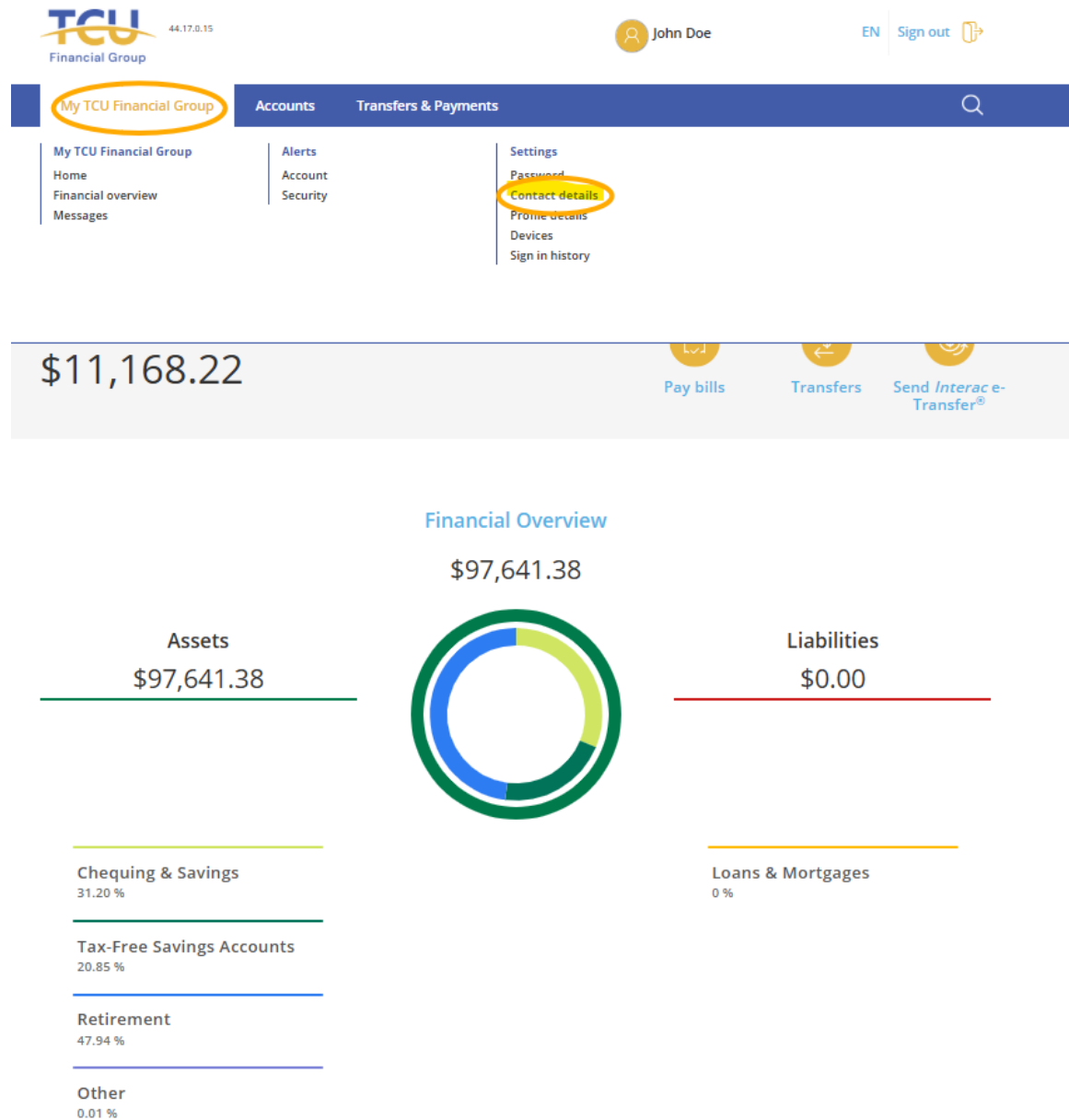


Step 1: Log on to the Digital Banking site



**Step 2: From the top menu, Navigate to My TCU Financial Group>Settings>Contact Details**



**Step 3: On the Change Contact page, go to the Phone and email section and enter your mobile number as highlighted in the image below.**

Note: If you also wish to update your Mailing and/ or Legal address, please ensure it conforms to the Canada Post addressing standards, and Street and City Names are spelled correctly. Enter the information in ALL CAPS.

TCU

Financial Group

ACCOUNT

John Doe

EN

Sign out

My TCU Financial Group

Accounts

Transfers & Payments

Change Contact

Details

Confirm

Completed

☐ Mailing address same as legal address

Mailing address

Address line 1

456 96TH ST

Address line 2

Enter address

City

NORTH BATTLEFORD

Country

Canada

Province

Saskatchewan

Postal code

S8A0J6

Legal address

Address line 1

307 Ludlow Street

Address line 2

Enter address

City

Saskatoon

Country

Canada

Province

Saskatchewan

Postal code

S7N1N6

Phone and email

Mobile phone

Canada +1

2061234567

Confirm

E-mail

john.doe@tcu.sk.ca

Confirmed

Home phone

Canada +1

Enter home phone number

Work phone

Canada +1

Enter work phone number

Privacy agreement

☐ I consent to TCU Financial Group collecting, using AND disclosing my personal information as described in the agreement below.

Cancel

Continue

**Step 4: Hit the Confirm button, which will prompt you to enter a One Time Passcode (OTP), which will be sent on the mobile number that you just entered. Enter the OTP and press Confirm.**

The screenshot shows the TCU Financial Group mobile app interface. A modal dialog titled "Mobile Phone Number Confirmation" is open, prompting the user to enter a One Time Passcode (OTP) received on their mobile phone. The dialog includes a text input field for the "enter code", a link to "resend the code" if the user doesn't receive it within 10 minutes, and a yellow "Confirm" button. The background shows the "Change Contact" screen with sections for "Mailing address", "Legal address", and "Phone and email".

**Mobile Phone Number Confirmation**

An authentication code has been sent to your mobile phone. Enter in the code you have received.

enter code

If you don't receive the code within 10 minutes, [resend the code](#).

**Confirm**

**Change Contact**

**Mailing address**

City: NORTH BATTLEFORD  
Country: Canada  
Province: Saskatchewan  
Postal code: S4A4E6

**Legal address**

Address line 1: 307 Luskow Green  
Address line 2: Enter address  
City: Saskatoon  
Country: Canada  
Province: Saskatchewan  
Postal code: S7N 1A6

**Phone and email**

Mobile phone: Canada +1  
3061234567 **Confirm**

Email: [redacted]@tcu.ca **Confirmed**

Home phone: Canada +1  
Enter home phone number

Work phone: Canada +1  
Enter work phone number

**Privacy agreement**

☐ I consent to TCU Financial Group collecting, using AND disclosing my personal information as described in the agreement below.

**Cancel** **Continue**

**Step 5: As soon as the OTP is accepted, the Confirm button adjacent to the number to changes to 'Confirmed'.**

Phone and email

Mobile phone	Canada +1	✓
	<div>██████████</div>	Confirmed
E-mail	██████████@tcu.sk.ca	Confirmed
Home phone	Canada +1	✓
	<div>Enter home phone number</div>	
Work phone	Canada +1	✓
	<div>Enter work phone number</div>	

**Step 6: Provide your consent by accepting the Privacy agreement and hit Continue.**

Phone and email

Mobile phone	Canada +1	✓
	<div>██████████</div>	Confirmed
E-mail	██████████@tcu.sk.ca	Confirmed
Home phone	Canada +1	✓
	<div>Enter home phone number</div>	
Work phone	Canada +1	✓
	<div>Enter work phone number</div>	

Privacy agreement

<input checked="" type="checkbox"/>	I consent to TCU Financial Group collecting, using AND disclosing my personal information as described in the agreement below.
-------------------------------------	--

Cancel

Continue

Step 7: Review your contact details and press Continue.

TCU

Financial Group

44.17.0.15

John Doe

EN | Sign out

My TCU Financial Group

Accounts | Transfers & Payments

Q

Change Contact

Details | **Confirm** | Completed

Confirm contact details.

Mailing address

Address line 1

City

Country

Province

Postal Code

██████████ 6TH ST

NORTH BATTLEFORD

Canada

Saskatchewan

S9A 4G5

Legal Address

Address line 1

City

Country

Province

Postal Code

307 Ludlow Street

Saskatoon

Canada

Saskatchewan

S7N1N6

Phone and email

Mobile phone

Email

+1 ██████████

██████████@tcu.sk.ca


Cancel


Back


Continue

**Step 8: Enter a One Time Passcode (OTP) to authenticate the Contact Update transaction. Default delivery will be via Text Message but you may choose to deliver the code to your email instead by clicking the caret (down arrow) icon before E-mail.**

**Enter the code and press Continue.**


44.17.0.15

 John Doe

EN | [Sign out](#) 

My TCU Financial Group

AccountsTransfers & Payments



Change Contact

DetailsConfirmCompleted

 This transaction requires authentication.

Confirmation code

 E-mail

 Text message

A text message with the authentication code has been sent to your phone XXX.XXX.X512. Enter in the code you have received.

1011279


If you don't receive the text message within 10 minutes, [resend the code](#).

Cancel


Back


Continue

Change Contact Information success message will be displayed as shown below.




44.17.0.15

 John Doe

EN | [Sign out](#) 

My TCU Financial Group

AccountsTransfers & Payments



Change Contact

DetailsConfirmCompleted



Contact information successfully updated.

Print

Export

Navigate to

Mailing address

Address line 1

City

Country

Province

Postal Code

██████████6TH ST

NORTH BATTLEFORD

Canada

Saskatchewan

S9██████

Legal Address

Address line 1

City

Country

Province

Postal Code

307 Ludlow Street

Saskatoon

Canada

Saskatchewan

S7N1N6

Phone and email

Mobile phone

Email

+1 ██████████

██████████@tcu.sk.ca