

## Action Steps for Victims of Identity Theft

1. Contact local police and file a report. Ask for a copy of the police report or obtain the file number.
2. Contact all creditors by phone and in writing to inform them of the problem.
3. Call all of the credit bureau's fraud units to report identity theft.
4. Ask to have a "Fraud Alert/Victim Impact" statement placed in your credit file asking that creditors call you before opening any new accounts.
5. Alert your credit union or bank to flag your accounts and to contact you to confirm unusual activity. \*\* your accounts may need to be closed and set up under different numbers\*\*
6. Request a change of PIN/PAC and new passwords for all accounts as applicable.
7. Keep a log of all contacts and make copies of all documents.
8. Contact Service Canada and speak to an investigator to report misuse of a social insurance number. Web site [www.servicecanada.gc.ca](http://www.servicecanada.gc.ca) toll free number 1-800-206-7218  
\*\*\* you may need to have a replacement SIN number issued\*\*\*
9. Contact the Motor Vehicles Branch to see if another license was issued in your name. If so, request a new license number and fill out the MVB's complaint form to begin the fraud investigation process.
10. call 1-800 LOST 111 (1-800-567-8111) Credit Union Card services - report your TCU member card
11. Report to your TCU branch - Regina 546-7800 Saskatoon 651-6500 toll free 1-877-828-4343
12. Report Identity Theft to :
  - Equifax Canada Bureau, Fraud 1-800-465-7166
  - TransUnion Credit Bureau, Fraud - 1-800-663-9980
  - Your local Police Department.
13. Additional Brochures available in branch.